

Eastbrook Primary Academy

Parental Satisfaction Questionnaire – April 2017

About Your Child	<i>Please tick</i>	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know Or Not Applicable
My child enjoys being at Eastbrook		81%(70%)	20%(29%)	0% (1%)	0%(0%)	0% (0%)
My child is making good progress		81%(55%)	20%(44%)	0% (1%)	0%(0%)	0% (0%)
The quality of my child's teaching is good		87%(61%)	15%(39%)	0%(0%)	0% (0%)	0% (0%)
I am pleased with my child's curriculum		77%(52%)	22%(47%)	1% (0%)	0% (0%)	1% (1%)
My child is fairly treated by staff		76%(59%)	23%(38%)	1%(1%)	0% (0%)	1%(2%)
My child is encouraged by staff to work hard and achieve his or her best		85%(61%)	15%(39%)	0%(0%)	0% (0%)	0%(0%)
My child is encouraged by staff to become mature and independent		88%(59%)	11%(39%)	0% (0%)	0% (0%)	1%(2%)
My child is not bullied or harassed at school *		54%(41%)	31%(51%)	8%(0%)	0%(1%)	7%(8%)
Cases of Bullying are dealt with swiftly and effectively		36%(26%)	27%(35%)	1%(0%)	0%(0%)	36%(39%)
My child feels safe at school.		73%(59%)	28%(40%)	0%(0%)	0%(0%)	0%(1%)
* Bullying is any deliberate, hurtful, upsetting, frightening or threatening behaviour by an individual or a group towards other people. It is repeated over a period of time and it is very difficult for the victims to defend themselves.						
Ethos and Attitudes						
The school promotes worthwhile attitudes and values		72%(65%)	28%(34%)	0%(0%)	0%(0%)	0%(1%)
The children are well behaved at school		61%(47%)	41%(49%)	0%(5%)	0%(0%)	0%(5%)
The school is effective at dealing with behaviour issues		45%(35%)	29%(47%)	0%(3%)	0%(1%)	26%(18%)
Communications						
I am kept well informed about how my child is getting on		68%(53%)	30%(45%)	2%(2%)	0%(0%)	0%(0%)
I am satisfied with the opportunities I have to discuss my child's progress		75%(55%)	24%(45%)	0%(0%)	0%(0%)	0%(0%)
I am comfortable approaching the school with a question or concern		78%(68%)	22%(32%)	0%(0%)	0%(0%)	0%(0%)
The school is good at seeking the views of parents		72%(51%)	27%(48%)	0%(0%)	0%(0%)	1%(1%)
The school is getting better at seeking the views of parents		78%(53%)	21%(40%)	0%(0%)	0%(0%)	1%(7%)
The school is good at acting on parents' suggestions and concerns		63%(44%)	34%(46%)	0%(0%)	0%(0%)	3%(10%)
I am happy with the overall communications from school to home		76%(52%)	24%(46%)	0%(1%)	0%(0%)	0%(1%)
School Leadership						
		Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know Or Not Applicable
		<i>Please tick</i>				
The school is well led by the Headteacher and leadership team		87%(84%)	13%(16%)	0%(0%)	0%(0%)	0%(0%)
The school has an effective governing body		57%(61%)	23%(34%)	0%(0%)	0%(0%)	20%(5%)
I understand the role of the school governors		49%(43%)	35%(40%)	1%(6%)	0%(0%)	15%(11%)
School Provision						
The school is good at providing extra learning support when required		57%(48%)	32%(38%)	1%(1%)	0% (0%)	10%(13%)
I am happy with the provision of school trips		67%(49%)	29%(42%)	0%(4%)	0%(0%)	4%(5%)
I am happy with the quality of school lunches		64%(30%)	23%(32%)	1%(13%)	0%(3%)	12%(22%)
I am happy with the condition of the school's buildings		74%(52%)	24%(48%)	2%(0%)	0%(0%)	0% (0%)
I am happy with the condition of the school's grounds		65%(42%)	30%(52%)	5%(4%)	0%(1%)	0%(0%)
Eastbrook helps my child to develop skills in reading, writing and maths		89%(66%)	11%(32%)	0%(0%)	0%(0%)	0%(2%)
I am happy with the quality of music lessons (if applicable)		47%(23%)	25%(32%)	0%(1%)	0%(0%)	28%(45%)
I felt well supported when my child changed year group		57%(53%)	28%(38%)	1%(1%)	0%(2%)	14%(8%)
I am happy with the provision of extra-curricular activities, e.g. Sport		57%(51%)	39%(35%)	2%(9%)	0%(0%)	2%(5%)

Eastbrook Overall	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know Or Not Applicable
Eastbrook is a welcoming school	83%(86%)	17%(14%)	0%(0%)	0%(0%)	0%(0%)
Overall Eastbrook is a happy school	84%(86%)	16%(14%)	0%(0%)	0%(0%)	0%(0%)
The school encourages parents to be involved in its life and work	77%(74%)	23%(26%)	0%(0%)	0%(0%)	0%(0%)
Overall I am happy with Eastbrook	83%(84%)	17%(17%)	0%(0%)	0%(0%)	0%(0%)
I would recommend this school to others	83%(82%)	17%(18%)	0%(0%)	0%(0%)	0%(1%)

21% of parents completed the questionnaire